

## Equinox version 2 support

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**Product Details:** Equinox 2x

**Platform Details:** ALL Platforms

**Effective date:** 31-March-2002

### Information:

Compsoft plc announces that, with effect from 31 March 2002, no new support contracts will be considered for Equinox 2 on any platform. We recommend that customers upgrade to Equinox 3 in order to maintain the highest level of support.

Equinox 3 is a 32 bit application with a host of new features not previously available in earlier releases, whereas Equinox 2 is a legacy application with inherent limitations due to its 16 bit architecture and increasingly less operating system support. No code changes have been made to Equinox 2 since version 3 was released two years ago, and the version 2 code has now been archived.

Currently all customer queries relating to Equinox 2 are dealt with on a 'best efforts' basis, and the normal advice for customers reporting problems in Equinox 2 will be to upgrade to Equinox 3.

Compsoft will also only investigate issues reported on the following third party software platforms:

#### Server

- NT 4 SP6
- Windows 2000
- Novell v5 with the latest patch kit

#### Client

- Windows XP
- Windows 2000
- Windows 98
- NT4 SP6